# RECEIVED CENTRAL FAX CENTER

OCT 1 1 2005

PTO/SB/97 (06-03)
Approved for use through 07/31/2006, OMB 0551-0031
U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it contains a valid OMB control number

## Certificate of Transmission under 37 CFR 1.8

Attorney Docket No. ISAA0011
I hereby certify that this correspondence is being facsimile transmitted to the United States Patent and Trademark Office

From: GLENN PATENT GROUP Customer No.: 22,862

Tel: (650) 474-8400

Fax: (650) 474-8401

Date

Della Revecho

Typed or printed name of person signing Certificate

Note: Each paper must have its own certificate of transmission, or this certificate must identify each submitted paper.

1. Amendment (19 pages)

This collection of information is required by 37 CFR 1.8. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.8 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office. U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

if you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

## RECEIVED CENTRAL FAX CENTER

OCT 1 1 2005

### IN THE UNITED STATUS PATENT AND TRADEMARK OFFICE

In re Application of: Michelle R. Sandholm

Docket No.: ISAA0011

Serial No.:

09/755,738

Art Unit: 3629

5 Filed:

January 5, 2001

Examiner: Thai, Cang C

Title: MULTI-CHANNEL MARKETING DATABASE DEVELOPMENT METHODOLOGY

October 10, 2005

10

Commissioner for Patents Mail Stop - Amendment P.O. Box 1450 Alexandria, VA 22313-1450

15

### AMENDMENT UNDER 37 CFR § 1.111

20 Sir:

25

30

This Amendment is in response to the Office Action, dated August 11, 2005, for the above-identified patent application. Attached hereto is an Amendment to the Claims. The Commissioner is hereby authorized to charge any additional fees due or credit any overpayment to Deposit Account No. 07-1445.

Applicant does not believe that filing of this Amendment will incur additional fees. However, the Commissioner is authorized to charge any fees due to the Glenn Patent Group Deposit Account No. 07-1445, Customer No. 22862. Applicant considers this document to be filed in a timely manner.